



FOR IMMEDIATE RELEASE

March 8, 2022

UPDATED 11:35 AM

Boil Water Notice Issued for Portion of Alabaster

Alabaster, AL – At approximately 9:15 PM on March 7th, the Alabaster Water Board received notification of inadequate water pressure in a portion of the water system. The low pressure was caused when a booster pump station failed to begin pumping water to the area affected. This was the result of a communication error between the booster pump station and the water system monitoring software caused by a software update. This communication issue was quickly resolved at approximately 9:30 PM and the booster pump station was placed into service. Water system pressure was partially restored by approximately 10:30 PM and fully restored by approximately 2:00 AM.

For the health and safety of our residents and as mandated by regulatory requirements, the Alabaster Water Board issued a boil water notice at approximately 10:30 PM on March 7th that will remain in effect until satisfactory bacteriologic sample results are obtained. Water samples were delivered to the State testing lab this morning and results are expected by mid-day March 9th. **Residents may continue to use water for bathing, clothes washing, hand washing with soap, and other non-consumable activities.**

The areas affected by the low water pressure are shown in the attached Exhibit and are generally defined as follows:

1. Areas along County Road 17 from County Road 26 south to County Road 22.
2. Areas west of State Road 119 south of County Road 12 to County Road 22.
3. Areas north of County Road 26 to County Road 44 between County Road 17 and State Road 119.
4. Areas south of County Road 26 to County Road 12 between County Road 17 and State Road 119.

Customers can contact the Alabaster Water Board at 205-663-6155 for more information or to verify whether they are impacted by the boil water notice.

Boil Water Procedures for Affected Areas

To help ensure water is safe to consume and use, follow these important steps:

- 1. Bring tap water to a rolling boil.**
- 2. Boil for one minute.**
- 3. Cool before using.**

Until given further notice, Alabaster residents in the affected area should use boiled or bottled water for drinking, making ice, washing dishes, brushing teeth, and food preparation.

When low water pressure occurs, this increases the chance of contamination in the water system caused by harmful microbes entering the water system and causing a health hazard. Harmful microbes in drinking water can cause diarrhea, cramps, nausea, headaches, or other symptoms. **This also poses a special health risk for infants, some elderly, and people with severely compromised immune systems.**

If you experience any of these symptoms and they persist, please seek medical advice.