



**Covid Information  
December 23, 2021**

**Effective December 28<sup>th</sup>, the lobby at Alabaster Water will be closed to the public due to Covid. The drive-thru will remain open for business, staff remain on the job ready to assist customers and Alabaster Water will continue providing a safe and reliable water supply for the Alabaster community.**

**Customers seeking to start or stop service or to enroll in auto draft may do so via the Alabaster Water website ([www.alabasterwater.com](http://www.alabasterwater.com)) or the completion of necessary forms located outside the front door at 200 Kent Stone Boulevard.**

**Alabaster Water encourages all customers to update account contact information (phone numbers and email address) to assist with communication of information.**

Customer's may update contact information by logging into their water account via the website, by calling the office or by completing an account update form (available outside the Alabaster Water office or on the website) and returning it to Alabaster Water.

Customers may make payments for water, sewer or garbage by the following methods:

- U.S. Mail;
- Bill pay through your bank;
- Auto draft through your bank (requires enrollment);
- Drop box - Alabaster Water maintains two drop boxes at 200 Kent Stone Boulevard with a walk-up drop box at the front of the building and a drive-up drop box at the drive-thru;
- The Alabaster Water website ([www.alabasterwater.com](http://www.alabasterwater.com)); and
- Phone (205.663.6155, Option 3).

**Please check the website often for updates.**

**Please call Alabaster Water with any questions at 205.663.6155, Option 4.**